



## **Terms and Conditions – Pulse Energy’s The Great New Zealand Energy Survey 2025**

### **How to enter**

Entry into The Great New Zealand Energy Survey prize draw (the Prize Draw) is open to New Zealand residents who complete The Great New Zealand Energy Survey at [pulseenergy.co.nz/energysurvey2025](https://pulseenergy.co.nz/energysurvey2025) and complete your contact details at the end of the survey (Survey). Employees of Pulse Energy New Zealand Limited (Pulse Energy), their immediate families, and employees of any agencies connected in any way with the Prize Draw or helping to set up the prize draw are ineligible to enter. This promotion commences on 28 January 2025 and closes at 4pm on 11 March 2025 (Promotion Period).

You can enter the prize draw once only and must enter for yourself exclusively and not on behalf of any other person. Multiple, incomplete, indecipherable or illegible entries (as determined by Pulse Energy) will be deemed invalid.

Each entry, which is valid and submitted correctly during the Promotion Period, will be entered into the Prize Draw. To enter you will need to successfully complete the survey and enter your personal information at the beginning of the Survey.

By entering the Prize Draw, you acknowledge that you have read and understood and agree to be bound by these Terms and Conditions.

Pulse Energy reserves the right, at any time, to verify the validity of entries and to disqualify any entrant who does not comply with these Terms and Conditions or who tampers with the entry process or who engages in improper or unlawful conduct that may affect the fair and proper conduct of the promotion.

Pulse Energy takes no responsibility for any lost, late or illegible entries, incorrect or inaccurate transcription of entry information, or for human error, technical malfunctions, lost/delayed data transmission, omission, interruption, deletion, defect, line failures of any telephone network, computer equipment, software, inability to access telecommunications network services, or any other error or malfunction.

### **Prize**

There will be one (1) prize winner (Winner) only.

The Winner will receive a prize being up to \$3,000 (including GST) worth of electricity credits to the Winner’s Pulse Energy account, on the terms and conditions set out below (Prize). The Winner will receive the Prize by being granted \$250 per month credit for electricity usage for one year, up to a total value of the electricity credits of no more than \$3,000. In all cases, the \$3,000 credit may only be used in relation to electricity for a residential property and must be used within one year of the Prize being notified to the Winner. The Prize is not transferable, refundable nor redeemable for cash, except that Pulse Energy reserves the right to pay out the remaining credit on the Prize to the Winner at any time.



The Prize Draw will be conducted by random draw on or about two weeks after the end date and Pulse Energy will endeavor to notify the Winner using the contact details supplied in the Survey as soon as practicable following the Prize Draw. Where attempts to contact the winner fail (e.g. when the winner cannot be contacted by phone after three attempts) or the winner is unable to accept or receive the prize, Pulse Energy may in its sole discretion select another winner. Pulse Energy's determination of the Winner will be final, and no correspondence will be entered into. Pulse Energy is not liable for any tax implications that may arise as a result of winning the Prize.

### **Winner requirements**

The Winner must be or become a customer of Pulse Energy in relation to their permanent residential address in order to claim the Prize and must remain a residential electricity customer of Pulse Energy throughout the duration of utilising the Prize. This includes undergoing a credit check.

The Winner must be over the age of 18. The Prize must be used in relation to a residential property on and subject to Pulse Energy's residential terms and conditions as notified by Pulse Energy. The Winner's residential address may change from time to time in accordance with Pulse Energy's residential terms and conditions of energy supply.

If the Winner switches from Pulse Energy to another electricity retailer at any stage after claiming the Prize, the Winner will be deemed to have forfeited any remaining part of the Prize. The Winner must be available for the preparation of all publicity that may be reasonably required by Pulse Energy, including the use of the Winner's name, likeness, image and/or voice may be used in any publicity material in any media.

### **General terms**

Pulse Energy reserves the right to amend, suspend or terminate the Prize Draw and these Terms and Conditions from time to time or declare individual entries invalid, if it has reasonable cause to believe that the competition has been compromised in any way. Pulse Energy will collect and hold personal information about you, will be used to enable you to participate in the Prize Draw, to enable Pulse Energy to administer the Prize Draw, to contact you for potential prize notification, for marketing and promotional purposes and to inform you about relevant electricity offers.

Your personal information will be held by Pulse Energy in accordance with our Privacy Policy which can be found at [pulseenergy.co.nz/privacy-policy](https://pulseenergy.co.nz/privacy-policy). You may access and request the correction of any of the personal information we hold about you. Pulse Energy may be contacted at Level 5, 33 Enfield St, Mt Eden, Auckland, or via phone to 0800 785 733 or email at [marketing@pulseenergy.co.nz](mailto:marketing@pulseenergy.co.nz).

Grey Power Electricity, Black Box Power, Just Energy and Pioneer Energy Retail are trading names of Pulse Energy Alliance LP. Pulse Energy reserves the right to use the Winner's details across all brands.



If a Prize has already been awarded, but Pulse Energy determines that the Winner has breached these Terms and Conditions, the Promoter reserves the right to request the Winner to return the Prize, or its monetary equivalent (at their own cost). On the return of the Prize, a new Winner will be selected.

These terms and conditions shall be governed by and construed in accordance with the laws of New Zealand and shall be subject to the non-exclusive jurisdiction of New Zealand courts.