

Quick Start Guide

Follow these instructions to set up your new unlimited Broadband connection!

This is what has been included in your modem pack:



Dual Band AC1600 ADSL2+/VDSL2
Modem Router with VoIP (DVA-2800)



Power Adapter



xDSL Microfilter/Splitter



Ethernet Cable

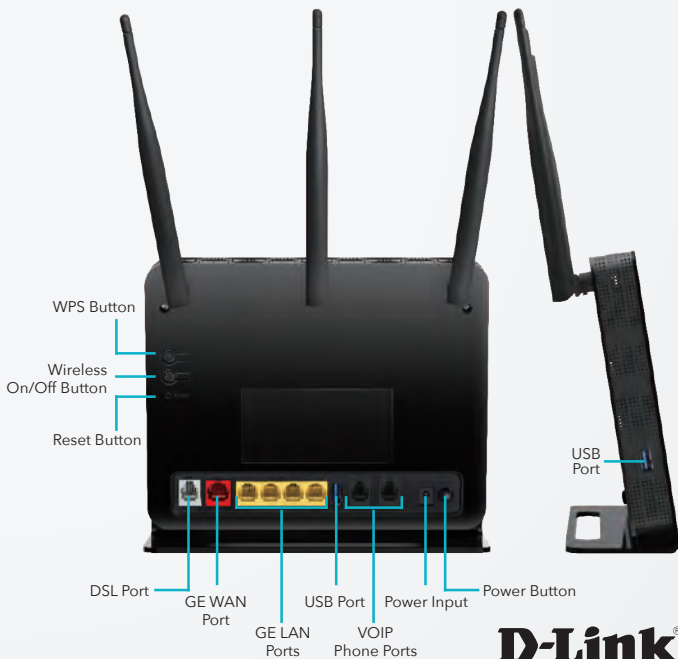


Quick Install Guide &
Warranty Document



Phone Cable

Your Modem Router

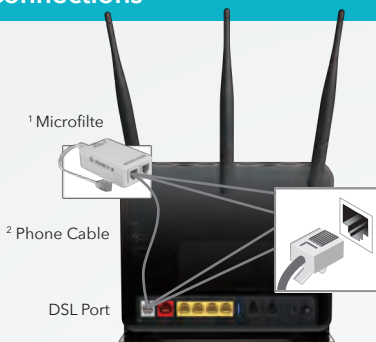


D-Link®

Depending on your broadband connection (ADSL, VDSL or Fibre) follow the steps below:

1. For ADSL or VDSL Connections

1. Connect the microfilter to the phone jack on your wall.
2. Connect the grey Phone Cable from the microfilter to the DSL Port of your modem router



OR

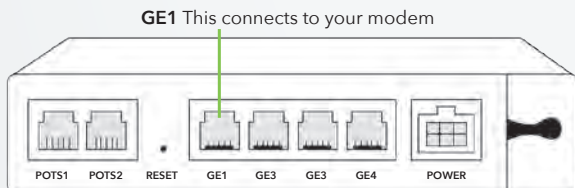
For Fibre Connections

Connect the yellow ethernet cable from the red WAN Port of your modem router to either the LAN1 or GE1 Port of your ONT. Your ONT will be located on your wall. (See below for details)

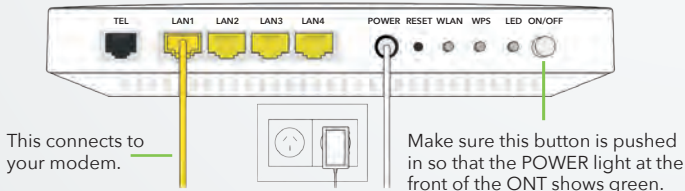


Your Optical Network Terminal (ONT)

This is the under side of your ONT, which will be located on your wall if you have a fibre network connection.



OR



2. Connecting to Power

Plug the power adapter into your modem router then connect to your nearest power point.

3. Checking your modem is working

ADSL or VDSL: The power, internet and DSL LEDs should all light up when you are connected (1, 2, 10 below).

FIBRE: The power, internet and WAN LEDs should all light up when you are connected (1, 2, 9 below).



What do the LED lights on my modem mean?

1		Power	Solid Green	A solid green light indicates the device is powered on and working properly.
			Solid Red	A solid red light indicates that the device is booting or an error has occurred.
			Blinking Green	A blinking green light indicates that backup mode is active
2		Internet	Solid Green	A solid green light indicates an Internet connection.
			Solid Red	A solid red light indicates no Internet connection is available.
3		WPS	Solid Green	A solid green light indicates the WPS process is active.
4		Wireless 2.4	Solid Green	A solid green light indicates that the 2.4GHz wireless network is enabled.
5		Wireless 5G	Solid Green	A solid green light indicates that the 5 GHz wireless network is enabled.
6		VoIP	Solid Green	A solid green light indicates that a VoIP phone connection is configured.
7		USB	Solid Green	A solid green light indicates that a USB device is detected on a USB port.
8		LAN Ports 1-4	Solid Green	A solid green light indicates an Ethernet WAN port connection.
			Blinking Green	A blinking green light indicates LAN port activity.
9		WAN	Solid Green	A solid green light indicates an Ethernet WAN port connection.
			Blinking Green	A blinking green light indicates Ethernet WAN port activity.
10		DSL	Solid Green	A solid green light indicates a proper connection to a DSL enabled telephone line.
			Blinking Green	A blinking green light indicates the DSL port is negotiating a connection.

4. If you have a phone or landline

If you have an ADSL or VDSL connection

Use the cord from your previous connection, to connect the VoIP 1 Port in the modem to your landline phone. Depending on your landline model, the name of this cord will be either RJ12 - RJ12 or RJ12 - RJ11.

For Fibre connections


Use the grey Phone Cable to connect from the VoIP 1 Port on the modem to your landline phone.

Please note it can take up to 3 hours for your phone to set itself up once it has been connected.

5. Connecting your devices to broadband

Once you have connected your modem router, and the correct LED lights are displaying you will need to connect your internet devices to your broadband connection.

Connecting Wireless Devices (Wi-Fi)

1. To set up your wireless internet devices you will need the Wi-Fi name and password, which is located on the back of your modem router.
2. Using your smart phone, laptop or other wireless internet device, click the wireless symbol  and connect to the network name on the back of your modem router. If you have not changed this, the network names will be D-Link DVA-2800 and D-Link DVA-2800 5GHz.
3. Connect manually to each network and use the same password for both network names.

Once both networks are saved on your device it should automatically choose the best network, or you can manually select between them.

Note: If you have changed the name of your network connection and password you will need to use these details. To find out how to change the name and password of your connection see the Configuration section of the Quick Installation Guide. This is included in your modem pack.

Connecting Wired Devices (Eg. Computer)

1. If you have a device such as a computer that is wired to your modem router, you will need either your existing ethernet cable or the one provided in your pack.
2. Connect the ethernet cable from your computer to any of the 4 yellow LAN Ports on your modem router.
3. For further assistance setting up your internet connection, please consult the user guide of your device.

Having problems with your set up?
Please visit the help section of our website.