

## Terms and Conditions

**Add Broadband to your Pulse Energy account and get a 6-month free Neon Standard Plan subscription.**

**Effective 9 October 2023**

### Application

These terms and conditions apply to existing Pulse Energy customers who add broadband to their electricity account.

### 6 month free Neon subscription with Broadband Promotion Terms and Conditions

- This promotion commences from 9.00am, 9 October 2023 and ends at 11.59pm, 31 March 2024.
- You will not be eligible to receive the Neon Standard Plan subscription if you are not an electricity customer with Pulse Energy.
- Once the Broadband service has switched to Pulse Energy, a unique promo code will be emailed to the email address on your Pulse Energy account after 30 days of the activation date.
- This offer is for existing Pulse Energy customers only. It is not available to customers of any Pulse Energy Alliance LP brands who have joined within the last 12 months.
- This promotion cannot be used in conjunction with any other offers or credits. It is not transferrable or exchangeable and cannot be redeemed for cash.
- Broadband is an add-on product only. If you terminate or switch away your broadband from Pulse Energy within 24 months of becoming a customer, then the cost of the Neon Standard Plan subscription (\$85) will be added to your final bill.
- If you request a Pulse Energy Modem and leave within 24 months, you will be required to pay a \$170 Modem Fee.
- Broadband rates are GST inclusive.
- Standard Broadband Residential Terms apply, which can be found at: [www.pulseenergy.co.nz/terms-and-conditions](http://www.pulseenergy.co.nz/terms-and-conditions)
- Pulse Energy reserves the right to cancel or change this promotion at any time.

### Neon Standard Plan Subscription Details

- Redemption is for a one (1) 6-month voucher on the Neon Standard Plan subscription.
- To activate your Neon services, you must use the unique promo code emailed to you. This promo code is strictly for one-time use only.
- You must activate your Neon services using a unique promo code before 11.59 pm, 30 September 2024. Normal subscription charges apply after 6 months.
- After 6 months your subscription will continue at the monthly Standard Plan price of \$19.99 per month\*.
- If you do not cancel your Neon subscription before the end of the free period, you will automatically be subscribed to a monthly subscription paying direct to Neon.
- If you have a Neon Annual Plan, you won't be eligible for this offer. Feel free to gift your voucher code to a family member or friend.
- Additional Neon charges such as Movie Rentals are excluded from the Offer. These are available separately and you will be responsible for such additional charges.
- You can cancel anytime in accordance with [Neon's Terms of Use](#).

*\*From 11 January 2024, the price of Neon's monthly Standard Plan increased to \$19.99 per month. Read more at <https://www.neontv.co.nz/changes-2024>*