

## Product Schedule for Pulse Energy Power Shift Plan

This is the Product Schedule referred to in Our Standard Terms and Conditions for the supply of Energy to Residential Customers (**Standard Terms**). All capitalised terms used in this schedule have a particular meaning which is specified in the Standard Terms. All clause references in this Product Schedule are references to clauses in the Standard Terms. These terms apply to customers on the Pulse Energy Power Shift Plan in addition to the Standard Terms and may be amended from time to time in accordance with the Standard Terms. If there is a conflict between a term in Our Standard Terms and in this Product Schedule, the term in this Product Schedule will prevail. Any capitalised terms set out in this Product Schedule which are not defined in this Product Schedule have the same meaning as set out in the Standard Terms.

### Eligibility

To be eligible for the Power Shift plan you must:

- have an eligible, and actively communicating, electricity smart meter.
- be a new or existing residential customer of Pulse Energy.
- be supplied electricity by Pulse Energy at your primary residence.
- be on a standard single-phase residential connection and not on a private network.

Customers who have an operational export meter are not eligible for this plan.

### Rates

While on this plan, you will receive cheaper variable electricity usage rates between midnight Friday and midnight Sunday, compared to the weekday variable electricity usage rates of this plan. The daily charge, gas, broadband and other non-electricity usage charges will be charged at the standard rate during that period. Your Energy rates include Delivery Charges, Network Services, Metering, Billing and the Electricity Authority Levy.

### Fair Use

This plan is only applicable to your primary residential property. Your usage must not be unreasonable or overly excessive, or in other words it must be fair use. If your weekend consumption is over 50% of your total consumption or you export energy at your primary residency, we:

- a. may contact you to request that you alter the nature of your usage
- b. reserve the right to move you to an alternative plan with 30 days' notice.

### Estimates

There may be times when we need to estimate your electricity usage, for example where the meter fails to communicate actual read data or where you switch off the mains for a short period of time. Estimates with material differences to the actual meter read will be subsequently corrected (where available).

### Meter Communication Outages

We rely on your smart meter sending us actual read data every 30 minutes to be able to invoice you accurately. In situations where your smart meter fails to communicate actual read data persistently or for 3 or more continuous days, we may need to move you to a Standard plan (at our sole discretion) to be able to invoice you. We will notify you should this occur.

### Late Payment

If payment of an invoice is not received in full within 10 days after the due date stated on the invoice, a Late Payment Fee of \$10 will be applied to Your account.