

## Terms and Conditions

**Register for paperless billing by the 1 August 2024 and go in the draw to win 1 of 4 \$500 Prezzy® cards**

**Effective 1 July 2024**

### Promotion

- The promotion commences 1 July 2024 and closes at 11.59pm, 31 July 2024.
- The promotion offers one entry into a prize draw to win one of four \$500 Prezzy® cards for eligible Pulse Energy Alliance LP customers who register for paperless billing between 1 July 2024 and 31 July 2024.
- Terms and conditions apply to the use of Prezzy® cards and can be found at [www.prezzycard.co.nz/terms-and-conditions](http://www.prezzycard.co.nz/terms-and-conditions)
- Pulse Energy Alliance LP will aim to mail the Prezzy® card(s) to customers within 30 days of the promotion period ending.
- Any additional costs associated with the Prezzy® card(s), including but not limited to travel, are not included in the Promotion and are the customer's responsibility.
- Prezzy® cards cannot be transferred, exchanged, or redeemed for cash or credit for any reason whatsoever.
- If Pulse Energy Alliance LP, having used reasonable efforts, is unable to contact the winner/s and the delivery of the Prezzy® card(s) to an eligible customer fails and the Prezzy® card is returned to Pulse Energy Alliance LP, Pulse Energy Alliance LP retains the right to select an alternative winner from the draw as the prize has been forfeited. Delivery will only be made to New Zealand addresses and Pulse Energy Alliance LP is not liable for any loss or damage to the prize due to postal issues.

### Method of Entry and Eligibility

- To be eligible to be in to win one of four Prezzy® cards, you must be a current customer of one of the Pulse Energy Alliance LP brands, including, Pulse Energy, Grey Power Electricity, Just Energy, Pioneer Energy Retail, Black Box Power and SolarZero who register for paperless billing between 1 July 2024 and 31 July 2024.
- Online billing refers to receiving your bills via the method of email and/or My Account only.
- Existing Pulse Energy Alliance LP customers who already have online billing set up before the promotion commences, will be entered into the prize draw automatically.
- You will not be eligible to receive the prize or enter the promotion if you are no longer a customer with one of the Pulse Energy Alliance LP brands.
- By setting up online billing, you understand that you will no longer receive your bills via post.

## **Winner(s)**

- The four winners will be determined at random and selected from a draw of all valid entries between 1 August 2024 and 30 September 2024.
- The winners will be notified by telephone and/or email using the details listed in the Pulse Energy Alliance LP database. If we are unable to reach you by telephone or email, we may try alternative methods of contacting you, including via a letter. It is up to customers to ensure that their relevant details in their Pulse Energy Alliance LP database are correct. Details can be updated by contacting us, or through your My Account portal.
- In the event a winner cannot be contacted, (that is, cannot be reached by telephone and/or does not respond to email having used reasonable efforts) within one week of the prize draw, then the prize will be forfeited, and an alternative winner/s will be redrawn on the same terms as the original draw.

## **Exclusions and Liability**

- Pulse Energy Alliance LP brands will not be responsible for any late, lost, or misdirected entries, including but not limited to entries not received due to technical problems.
- Pulse Energy Alliance LP shall not be liable for any loss, damage or harm arising directly or indirectly out of or in connection with entering this promotion or claiming/winning any prize.
- Pulse Energy Alliance LP brands are not responsible for the transmission or receipt of any incorrect information associated with entries, either caused by user error or any equipment or programming malfunction associated with the promotion.

## **General Terms and Conditions**

- By entering into this promotion, you agree to be bound by these Terms and Conditions and acknowledge that you have complied with all of your obligations under the Pulse Energy Alliance LP terms and conditions. Pulse Energy Alliance LP reserve the right to deem that your entry is void should you fail to comply with any of these terms and conditions.
- Pulse Energy Alliance LP reserves the right to verify the validity of entries and to disqualify any entry or refuse to award a prize where false or misleading details have been given by an entrant, or an entrant has behaved in a fraudulent or dishonest manner, or otherwise than in accordance with these terms and conditions of entry.
- Pulse Energy Alliance LP has no control over the internet or mobile telephone communications, networks or lines, bugs, viruses and server problems and accepts no responsibility for any problems associated with them, for any reason.
- If any event or circumstance occurs which is beyond the reasonable control of Pulse Energy Alliance LP which prevents Pulse Energy Alliance LP from complying with these Terms, Pulse Energy Alliance LP will not be liable for any failure to perform or delay in performing its obligations.

- Pulse Energy Alliance LP reserves the right to modify these Terms at its discretion and to extend, modify, postpone, or cancel the Promotion at any time. Pulse Energy Alliance LP decision is final, and no correspondence will be entered into.

### **Privacy**

- All personal information will be collected and stored by Pulse Energy Alliance LP in accordance with the Privacy Act 2020 and Pulse Energy Alliance LP's privacy policy. Pulse Energy Alliance LP may use entrants' personal information from entries to conduct the promotion and for its own future promotional and publicity purposes, in accordance with the Privacy Act 2020.
- By entering this promotion, entrants' consent to the use of their information as described above.

**These terms and conditions are governed by the laws of New Zealand.**